

INSTRUCTIONS

DOWNLOAD

Search for Eli's Restaurant Group on your iPhone or Android app store, then download. **NOTE:** please be sure to **Allow** all access requests. These are necessary for you to participate in loyalty and other features.

REGISTER

- 1) **iPhone:** tap the top left menu button → Profile → Login → Register
Android: tap the top right menu button → Login → Register

*If you've already created a TableUp account, you can just Login

- 2) Enter your information then tap to Register
- 3) You should immediately receive a text message with a link in it. Tap the link to verify your phone number. You're now registered and verified!


*You must register, verify your phone number, and be logged in to participate in loyalty and other features

TROUBLESHOOTING

- 1) Be sure you are logged into the app (Menu → Profile)
- 2) Check that Location Services is 'ON'
iPhone: Settings → Privacy → Location Services should be ON → scroll down and make sure the app says 'Always'
Android: Settings → Location → ON
- 2) Check that Bluetooth is 'ON'
iPhone: Settings → Bluetooth → ON
Android: Settings → Bluetooth → ON

LOYALTY

Check-in at the host stand and you should automatically be connected to your check. To manually connect to your check:

- 1) Ask your server or bartender for a copy of your check
- 2) Open the app and tap an Eli's location
- 3) Tap  in **Top Right** and enter the check number printed on the **Top Left** of your check

0016 Table 998



**Questions? Tap Help in the app menu
or email support@mytableup.com**